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- [CA Programs](#)

CA ARCserve Backup r12.5 for Windows Compatibility Matrix

- [Base & Options](#)
- [File System Agents](#)
- [DB Agents](#)

Last Updated: June 10, 2010

Base & Options

OS Release	Edition	Supported Architecture/ServicePack level			
		x86	x64	IA64	
Backup Server					
Windows 2000	Professional	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Advanced Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Datacenter	SP4 Rollup1		Not Applicable	Not Applicab
	Cluster Server (2 node advanced)	SP4, rollup 1	SP4	Not Applicable	Not Applicab
	Small Business Server (SBS)	SP1a		Not Applicable	Not Applicab
	Windows Powered NAS	SP4, Rollup1	SP4	Not Applicable	Not Applicab
Windows 2003	Standard	SP1, SP2		SP1, SP2	Not Applicab
	Enterprise	SP1, SP2		SP1, SP2	SP1, SP2
	Small Business Server (SBS)	SP1, SP2		Not Applicable	Not Applicab
	Web Server	SP1, SP2		x	Not Applicab
	Storage Server (WSS)	SP1, SP2		x	Not Applicab
	Datacenter	SP1, SP2		SP1, SP2	x
	Cluster Server	SP1, SP2		SP1, SP2	SP1, SP2
Windows 2003 R2	Standard	SP2		SP2	Not Applicab
	Enterprise	SP2		SP2	x
	Small Business Server (SBS)	SP2		Not Applicable	Not Applicab
	Storage Server (WSS)	SP2		SP2	Not Applicab
	Datacenter	SP2		SP2	x
	Cluster Server	SP2		SP2	x
Windows 2008 (Supports both BIOS and <u>UEFI</u> native booted system on x64)	Standard	SP1, SP2		SP1, SP2	Not Applicab
	Enterprise	SP1, SP2		SP1, SP2	Not Applicab

	Datacenter	SP1, SP2	SP1, SP2	Not Applicab
	Server Core (Supports only Member Server, Client Agent and Open File Agent)	SP1, SP2	SP1, SP2	Not Applicab
	Web Server	SP1, SP2	SP1, SP2	Not Applicab
	Foundation Server	Not Applicable	✓	Not Applicab
	Storage Server (WSS)	SP2	SP2	Not Applicab
	Itanium Based systems	Not Applicable	Not Applicable	SP1, SP2
	Small Business Server (SBS) (Standard Edition)	Not Applicable	✓	Not Applicab
	Small Business Server (SBS) (Premium Edition)	Not Applicable	✓	Not Applicab
Windows 2008 R2¹ (Supports both BIOS and uEFI native booted system on x64)	Standard	Not Applicable	✓	Not Applicab
	Enterprise	Not Applicable	✓	Not Applicab
	Data Center	Not Applicable	✓	Not Applicab
	Web Server	Not Applicable	✓	Not Applicab
	Foundation Server	Not Applicable	✓	Not Applicab
	Server Core (Supports only Member Server, Client Agent and Open File Agent)	Not Applicable	✓	Not Applicab
	Itanium Based systems	Not Applicable	Not Applicable	✓
Windows Essential Business Server 2008 (Standard Edition)	Management Server	Not Applicable	SP1, SP2	Not Applicab
	Messaging Server	Not Applicable	SP1, SP2	Not Applicab
	Security Server	Not Applicable	SP1, SP2	Not Applicab
Windows Essential Business Server 2008 (Premium Edition)	Management Server	Not Applicable	SP1, SP2	Not Applicab
	Messaging Server	Not Applicable	SP1, SP2	Not Applicab
	Security Server	Not Applicable	SP1, SP2	Not Applicab
	Database Server	Not Applicable	SP1, SP2	Not Applicab
Windows Vista (ARCserve Manager Console only)	Ultimate	SP1, SP2	SP1, SP2	x
	Home Premium	SP1, SP2	SP1, SP2	x
	Home Basic	SP1, SP2	SP1, SP2	x
	Business	SP1, SP2	SP1, SP2	x
	Enterprise	SP1, SP2	SP1, SP2	x
Windows XP	Professional	SP2, SP3	SP1a, SP2	Not Applicab
Windows 7¹ (ARCserve Manager Console Only)	Ultimate	✓	✓	Not Applicab
	Enterprise	✓	✓	Not Applicab

	Professional	✓	✓	Not Applicab	
Citrix MetaFrame Presentation Server 3.0	Windows 2000 Server and Advanced Server	SP4	Not Applicable	Not Applicab	
	Windows 2003 Standard	R2	x	Not Applicab	
	Windows 2003 Enterprise	R2	x	x	
Citrix MetaFrame Presentation Server 4.0	Windows 2000 Server and Advanced Server	SP4	Not Applicable	Not Applicab	
	Windows 2003 Standard	R2	x	Not Applicab	
	Windows 2003 Enterprise	R2	x	x	
Citrix MetaFrame Presentation Server 4.5	Windows 2000 Server and Advanced Server	SP4	Not Applicable	Not Applicab	
	Windows 2003 Standard	SP1, SP2	SP1, SP2	Not Applicab	
	Windows 2003 Standard	R2	SP2	SP2	Not Applicab
	Windows 2003 Enterprise	SP1, SP2	SP1, SP2	x	
	Windows 2003 R2	SP2	SP2	x	
Citrix XenApp 5.0²	Windows 2003 Standard and Enterprise	SP2	SP2	Not Applicab	
	Windows 2003 R2 Standard and Enterprise	SP2	SP2	Not Applicab	
	Windows 2008 Standard and Enterprise	SP1, SP2	SP1, SP2	Not Applicab	
Citrix XenApp 5.0 Feature Pack 1 and 2²	Windows 2003 Standard and Enterprise	SP2	SP2	Not Applicab	
	Windows 2003 R2 Standard and Enterprise	SP2	SP2	Not Applicab	
	Windows 2008 Standard and Enterprise	SP1, SP2	SP1, SP2	Not Applicab	
Virtual PC	2004	✓	x	x	
Virtual Server	2005	R2	R2	x	
Virtual PC	2007	✓	x	x	
Windows Server 2008 Hyper-V		Not Applicable	SP1, SP2	Not Applicab	
VMware ESX Server 2.5, 2.5.1, 2.5.2, 2.5.3, 2.5.4, 3.0, 3.0.1, 3.0.2, 3.0.3 VMware ESX 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵ VMware ESX 4.0, Update 1⁵ VMware ESXi 4.0, Update 1⁵ ESXi 3.5 Update1, Update2, Update 3, Update 4, Update 5⁵	Guest OS Only	✓	✓	Not Applicab	
VMware GSX Server 3.0, 3.1	Guest OS Only	✓	x	x	
VMware Server 1.0.1, 1.0.2, 1.0.3, 1.0.4, 1.0.5, 1.0.6, 1.0.7, 1.0.8, 1.0.9, 1.0.10, 2.0, 2.0.1, 2.0.2	Guest OS Only	✓	✓	x	
VMware Workstation 4.0, 4.5, 5.0, 5.5, 6.0, 7.0	Guest OS Only	✓	✓	x	
NEC CLUSTERPRO (Express Cluster)	8.0 SE and LE	✓	✓	x	
	X1.0	✓	✓	x	
	X2.0	✓	✓	x	
	X2.1	✓	✓	x	
Supported ARCserve Databases	SQL 2000 SP4	✓	x	x	

SQL 2005 SP1,SP2, SP3 (Workgroup, Enterprise, Standard, Developer Editions)	✓	✓	✓
SQL 2008, SP1, R2 (Enterprise, Standard, Workgroup, Web, Compact, Developer Edition)	✓	✓	✓
SQL 2008, SP1, SP2 (Express) (32-bit only) ***Refer KB document TEC489439	✓	✓	Not Applicab
SQL 2005 (Express), SP1, SP2, SP3	✓	✓	x

Enterprise Module					
Windows 2000	Professional	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Advanced Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Datacenter	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Cluster Server (2 node advanced)	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Small Business Server (SBS)	SP1a		Not Applicable	Not Applicab
Windows 2003	Standard	SP1, SP2		SP1, SP2	Not Applicab
	Enterprise	SP1, SP2		SP1, SP2	SP1, SP2
	Small Business Server (SBS)	SP1, SP2		Not Applicable	Not Applicab
	Web Server	SP1, SP2		x	Not Applicab
	Storage Server (WSS)	SP1, SP2		x	Not Applicab
	Cluster Server	SP1, SP2		SP1, SP2	SP1, SP2
Windows 2003 R2	Standard	SP2		SP2	Not Applicab
	Enterprise	SP2		SP2	x
	Small Business Server (SBS)	SP2		Not Applicable	Not Applicab
	Storage Server (WSS)	SP2		SP2	Not Applicab
	Datacenter	SP2		SP2	x
	Cluster Server	SP2		SP2	x
Windows 2008	Enterprise	SP1,SP2		SP1,SP2	Not Applicab
	Standard	SP1,SP2		SP1,SP2	Not Applicab
	Datacenter	SP1,SP2		SP1,SP2	Not Applicab
	Web Server	SP1,SP2		SP1,SP2	Not Applicab
	Storage Server (WSS)	SP2		SP2	Not Applicab
	Itanium Based systems	Not Applicable		Not Applicable	SP1,SP2
Windows 2008 R2¹	Standard	Not Applicable		✓	Not Applicab

Enterprise	Not Applicable	✓	Not Applicab
Data Center	Not Applicable	✓	Not Applicab
Web Server	Not Applicable	✓	Not Applicab
Itanium Based systems	Not Applicable	Not Applicable	✓

Tape Library Option					
Windows 2000	Professional	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Advanced Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Datacenter	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Cluster Server (2 node advanced)	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Small Business Server (SBS)	SP1a		Not Applicable	Not Applicab
Windows XP	Professional	SP2, SP3		SP1a, SP2	Not Applicab
Windows 2003	Standard	SP1, SP2		SP1, SP2	Not Applicab
	Enterprise	SP1, SP2		SP1, SP2	SP1, SP2
	Small Business Server (SBS)	SP1, SP2		Not Applicable	Not Applicab
	Web Server	SP1, SP2		x	Not Applicab
	Storage Server (WSS)	SP1, SP2		x	Not Applicab
	Datacenter	SP1, SP2		x	x
	Cluster Server	SP1, SP2		SP1, SP2	SP1, SP2
Windows 2003 R2	Standard	SP2		SP2	Not Applicab
	Enterprise	SP2		SP2	x
	Small Business Server (SBS)	SP2		Not Applicable	Not Applicab
	Storage Server (WSS)	SP1, SP2		SP2	Not Applicab
	Datacenter	SP2		SP2	x
	Cluster Server	SP2		SP2	x
Windows 2008	Enterprise	SP2		SP1,SP2	Not Applicab
	Standard	SP1,SP2		SP1,SP2	Not Applicab
	Datacenter	SP1,SP2		SP1,SP2	Not Applicab
	Web Server	SP1,SP2		SP1,SP2	Not Applicab
	Storage Server (WSS)	SP2		SP2	Not Applicab
	Itanium Based systems	Not Applicable		Not Applicable	SP1,SP2
Windows 2008 R2¹	Standard	Not Applicable		✓	Not Applicab

	Enterprise	Not Applicable	✓	Not Applicab	
	Data Center	Not Applicable	✓	Not Applicab	
	Web Server	Not Applicable	✓	Not Applicab	
	Itanium Based systems	Not Applicable	Not Applicable	✓	
NEC CLUSTERPRO (Express Cluster)	8.0 SE and LE	✓	✓	x	
	X1.0	✓	✓	x	
	X2.0	✓	✓	x	
	X2.1	✓	✓	x	
SAN Option					
Windows 2000	Professional	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Advanced Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Datacenter	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Cluster Server (2 node advanced)	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Small Business Server (SBS)	SP1a		Not Applicable	Not Applicab
Windows 2003	Standard	SP1, SP2		SP1, SP2	Not Applicab
	Enterprise	SP1, SP2		SP1, SP2	SP1, SP2
	Small Business Server (SBS)	SP1, SP2		Not Applicable	Not Applicab
	Web Server	SP1, SP2		x	x
	Storage Server (WSS)	SP1, SP2		x	Not Applicab
	Datacenter	SP1, SP2		x	x
	Cluster Server	SP1, SP2		SP1, SP2	SP1, SP2
Windows 2003 R2	Standard	SP2		SP2	Not Applicab
	Enterprise	SP2		SP2	x
	Small Business Server (SBS)	SP2		Not Applicable	Not Applicab
	Storage Server (WSS)	SP2		SP2	Not Applicab
	Datacenter	SP2		SP2	x
	Cluster Server	SP2		SP2	x
Windows 2008	Enterprise	SP1,SP2		SP1,SP2	Not Applicab
	Standard	SP1,SP2		SP1,SP2	Not Applicab
	Datacenter	SP1,SP2		SP1,SP2	Not Applicab
	Web Server	SP1,SP2		SP1,SP2	Not Applicab
	Storage Server (WSS)	SP2		SP2	Not Applicab
	Itanium Based systems	Not Applicable		Not Applicable	SP1, SP2

Windows 2008 R2¹	Standard	Not Applicable	✓	Not Applicab	
	Enterprise	Not Applicable	✓	Not Applicab	
	Data Center	Not Applicable	✓	Not Applicab	
	Web Server	Not Applicable	✓	Not Applicab	
	Itanium Based systems	Not Applicable	Not Applicable	✓	
NEC CLUSTERPRO (Express Cluster)	8.0 SE and LE	✓	✓	x	
	X1.0	✓	✓	x	
	X2.0	✓	✓	x	
	X2.1	✓	✓	x	
NDMP NAS Option					
Windows 2000	Professional	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Advanced Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Datacenter	SP4, Rollup1	SP4	Not Applicable	Not Applicab
	Cluster Server (2 node advanced)	Not Applicable		Not Applicable	Not Applicab
	Small Business Server (SBS)	SP1a		Not Applicable	Not Applicab
Windows 2003	Standard	SP1, SP2		SP1, SP2	Not Applicab
	Enterprise	SP1, SP2		SP1, SP2	x
	Small Business Server (SBS)	SP1, SP2		Not Applicable	Not Applicab
	Web Server	SP1, SP2		x	x
	Storage Server (WSS)	SP1, SP2		SP1, SP2	Not Applicab
	Datacenter	SP1, SP2		x	x
	Cluster Server	x		x	x
Windows 2003 R2	Standard	SP2		SP2	Not Applicab
	Enterprise	SP2		SP2	x
	Small Business Server (SBS)	SP2		Not Applicable	Not Applicab
	Storage Server (WSS)	SP2		SP2	Not Applicab
	Datacenter	SP2		SP2	x
	Cluster Server	x		x	x
Windows 2008	Enterprise	SP1, SP2		SP1, SP2	x
	Standard	SP1, SP2		SP1, SP2	x
	Datacenter	SP1, SP2		SP1, SP2	x
	Storage Server (WSS)	SP2		SP2	Not Applicab
	Web Server	SP1, SP2		SP1, SP2	x
Windows 2008 R2¹	Standard	Not Applicable		✓	Not Applicab

Enterprise	Not Applicable	✓	Not Applicab
Data Center	Not Applicable	✓	Not Applicab
Web Server	Not Applicable	✓	Not Applicab
Itanium Based systems	Not Applicable	Not Applicable	✓

Disaster Recovery Option							
DR Method	OS Release	Edition	Supported Architecture/ServicePack level				
			x86	x64	IA64		
Floppy Based DR	Windows 2000	Professional	SP4, Rollup1	SP4	Not Applicable	Not Applicab	
		Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab	
		Advanced Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab	
Bootable Tape DR	Windows 2000	Professional	SP4, SP4 Rollup1		Not Applicable	Not Applicab	
		Server	SP4, SP4 Rollup1		Not Applicable	Not Applicab	
		Advanced Server	SP4, SP4 Rollup1		Not Applicable	Not Applicab	
	Windows XP	Professional	SP2, SP3		x	Not Applicab	
	Windows 2003	Standard	SP1, SP2		x	Not Applicab	
		Enterprise	SP1, SP2		x	x	
		Web Server	SP1, SP2		x	x	
		Datacenter	SP1, SP2		x	x	
		Cluster Server	SP1, SP2		x	x	
		Small Business Server (SBS)	SP1, SP2		Not Applicable	Not Applicab	
	Windows 2003 R2	Standard	SP2		x	Not Applicab	
		Enterprise	SP2		x	x	
		Datacenter	SP2		x	x	
		Cluster Server	SP2		x	x	
		Small Business Server (SBS)	SP2		Not Applicable	Not Applicab	
	Bootable CD DR	Windows 2000	Professional	SP4, Rollup1	SP4	Not Applicable	Not Applicab
			Server	SP4, Rollup1	SP4	Not Applicable	Not Applicab
Advanced Server			SP4, Rollup1	SP4	Not Applicable	Not Applicab	
Datacenter			SP4		Not Applicable	Not Applicab	
Cluster Server (2 node advanced)			SP4, Rollup1	SP4	Not Applicable	Not Applicab	
Small Business Server (SBS)			SP1a		Not Applicable	Not Applicab	
Windows 2003		Standard	SP1, SP2		SP1, SP2	Not Applicab	
		Enterprise	SP1, SP2		SP1, SP2	SP1, SP2	

	Small Business Server (SBS)	SP1, SP2	Not Applicable	Not Applicable
	Web Server	SP1, SP2	x	x
	Datacenter	SP1, SP2	x	x
	Cluster Server	SP1, SP2	SP1, SP2	SP1, SP2
Windows 2003 R2	Standard	SP2	SP2	Not Applicable
	Enterprise	SP2	SP2	x
	Datacenter	x	x	x
	Cluster Server	SP2	SP2	x
	Small Business Server (SBS)	SP2	Not Applicable	Not Applicable
Windows 2008 (Supports iSCSI boot environments) (Supports both BIOS and <u>UEFI</u> native booted system on x64)⁵	Enterprise	Local Remote; SP1, SP2 &	Local Remote; SP1, SP2 &	Not Applicable
	Standard	Local Remote; SP1, SP2 &	Local Remote; SP1, SP2 &	Not Applicable
	Datacenter	Local Remote; SP1, SP2 &	Local Remote; SP1, SP2 &	Not Applicable
	Server Core	Remote only; SP1, SP2	Remote only; SP1, SP2	Not Applicable
	Web Server	Local Remote; SP1, SP2 &	Local Remote; SP1, SP2 &	Not Applicable
	Storage Server (WSS)	Remote only, SP2	Remote only, SP2	Not Applicable
	Itanium Based systems	Not Applicable	Not Applicable	Local Remote; SP1, SP2
Windows 2008 R2¹ (Supports iSCSI boot environments) (Supports both BIOS and <u>UEFI</u> native booted system on x64)⁵	Standard	Not Applicable	Local Remote &	Not Applicable
	Enterprise	Not Applicable	Local Remote &	Not Applicable
	Data Center	Not Applicable	Local Remote &	Not Applicable
	Web Server	Not Applicable	Local Remote &	Not Applicable
	Itanium Based systems	Not Applicable	Not Applicable	Local Remote
Windows XP	Professional	SP2, SP3	SP1a, SP2	Not Applicable
Citrix MetaFrame Presentation Server 3.0	Windows 2000 Server and Advanced Server	SP4	Not Applicable	Not Applicable
	Windows 2003 Standard	R2	x	Not Applicable
	Windows 2003 Enterprise	R2	x	x
Citrix MetaFrame Presentation Server 4.0	Windows 2000 Server and Advanced Server	SP4	Not Applicable	Not Applicable
	Windows 2003 Standard	R2	x	Not Applicable
	Windows 2003 Enterprise	R2	x	x
Citrix MetaFrame Presentation Server 4.5	Windows 2000 Server and Advanced Server	SP4	Not Applicable	Not Applicable
	Windows 2003 Standard	SP1, SP2	SP1, SP2	Not Applicable
	Windows 2003 Standard	SP2	SP2	Not Applicable

		Windows 2003 Enterprise	SP1, SP2	SP1, SP2	x	
		Windows 2003 R2 Enterprise	SP2	SP2	x	
	Citrix XenApp 5.0²	Windows 2003 Standard and Enterprise	SP2	SP2	Not Applicab	
		Windows 2003 R2 Standard and Enterprise	SP2	SP2	Not Applicab	
		Windows 2008 Standard and Enterprise	SP1, SP2	SP1, SP2	Not Applicab	
	Citrix XenApp 5.0 Feature Pack 1 and 2²	Windows 2003 Standard and Enterprise	SP2	SP2	Not Applicab	
		Windows 2003 R2 Standard and Enterprise	SP2	SP2	Not Applicab	
		Windows 2008 Standard and Enterprise	SP1, SP2	SP1, SP2	Not Applicab	
	NEC CLUSTERPRO (Express Cluster)	8.0 SE and LE	✓	✓	x	
		X1.0	✓	✓	x	
		X2.0	✓	✓	x	
		X2.1	✓	✓	x	
Floppy-Less DR	Windows 2003 R2	Enterprise	SP2	SP2	x	
		Standard	SP2	SP2	Not Applicab	
	Windows XP	Professional	SP2, SP3	x	Not Applicab	
	Windows 2008 (Supported through USB) (Support iSCSI boot environments) (Supports both BIOS and uEFI native booted system on x64) ⁵	Enterprise	SP1, SP2	SP1, SP2	Not Applicab	
		Standard	SP1, SP2	SP1, SP2	Not Applicab	
		Data Center	SP1, SP2	SP1, SP2	Not Applicab	
		Storage Server (WSS)	SP2	SP2	Not Applicab	
		Itanium Based systems	Not Applicable	Not Applicable	SP1, SP2	
	Windows 2008 R2¹ (Supported through USB) (Support iSCSI boot environments) (Supports both BIOS and uEFI native booted system on x64) ⁵	Standard	Not Applicable	✓	Not Applicab	
		Enterprise	Not Applicable	✓	Not Applicab	
		Data Center	Not Applicable	✓	Not Applicab	
		Itanium Based systems	Not Applicable	Not Applicable	✓	
	Physical to Virtual DR	Windows 2000	Server	SP4, Rollup1	SP4	Not Applicable
Advanced Server			SP4, Rollup1	SP4	Not Applicable	Not Applicab
Windows 2003 R2		Enterprise	SP2	SP2	Not Applicab	
		Standard	SP2	SP2	Not Applicab	
Windows XP		Professional	SP2, SP3	x	Not Applicab	
Windows 2008 (Support iSCSI boot environments)		Enterprise	SP1, SP2	SP1, SP2	Not Applicab	
		Standard	SP1, SP2	SP1, SP2	Not Applicab	
		Datacenter	SP1, SP2	SP1, SP2	Not Applicab	

Windows 2008 R2¹ (Support iSCSI boot environments)	Standard	Not Applicable	✓	Not Applicab
	Enterprise	Not Applicable	✓	Not Applicab
	Data Center	Not Applicable	✓	Not Applicab

File System Agents

OS Release	Edition	Supported Architecture/ServicePack Level		
		x86	x64	IA64
Agent for Open Files on Windows				
Windows 2000	Professional	SP4, SP4 Rollup1	Not Applicable	Not Applica
	Server	SP4, SP4 Rollup1	Not Applicable	Not Applica
	Advanced Server	SP4, SP4 Rollup1	Not Applicable	Not Applica
	Datacenter	SP4	Not Applicable	Not Applica
	Cluster Server (2 node advanced)	SP4, SP4 Rollup1	Not Applicable	Not Applica
	Small Business Server (SBS)	SP1a	Not Applicable	Not Applica
	Windows Powered NAS	SP4, SP4 Rollup1	Not Applicable	Not Applica
Windows 2003	Standard	SP1, SP2	SP1, SP2	Not Applica
	Enterprise	SP1, SP2	SP1, SP2	SP1, SI
	Small Business Server (SBS)	SP1, SP2	Not Applicable	Not Applica
	Web Server	SP1, SP2	x	x
	Storage Server (WSS)	SP1, SP2	x	x
	Datacenter	SP1, SP2	SP1, SP2	SP1, SI
	Cluster Server	SP1, SP2	SP1, SP2	SP1, SI
Windows 2003 R2	Standard	SP2	SP2	Not Applica
	Enterprise	SP2	SP2	x
	Small Business Server (SBS)	SP2	Not Applicable	Not Applica
	Storage Server (WSS)	SP2	SP2	x
	Datacenter	SP2	SP2	x
	Cluster Server	SP2	SP2	x
Windows Vista	Ultimate	SP1, SP2	SP1, SP2	x
	Home Basic	SP1, SP2	SP1, SP2	x
	Home Premium	SP1, SP2	SP1, SP2	x
	Business	SP1, SP2	SP1, SP2	x
	Enterprise	SP1, SP2	SP1, SP2	x
Windows 7¹	Ultimate	✓	✓	Not Applica
	Enterprise	✓	✓	Not Applica
	Professional	✓	✓	Not Applica

Windows 2008 (Supports both BIOS and <u>UEFI</u> native booted system on x64)	Enterprise	SP1, SP2	SP1, SP2	Not Applica
	Standard	SP1, SP2	SP1, SP2	Not Applica
	Datacenter	SP1, SP2	SP1, SP2	Not Applica
	Web Server	SP1, SP2	SP1, SP2	Not Applica
	Foundation Server	Not Applicable	✓	Not Applica
	Storage Server (WSS)	SP2	SP2	Not Applica
	Server Core	SP1, SP2	SP1, SP2	Not Applica
	Itanium Based systems	Not Applicable	Not Applicable	SP1, SF
	Small Business Server (SBS) (Standard Edition)	Not Applicable	✓	Not Applica
	Small Business Server (SBS) (Premium Edition)	Not Applicable	✓	Not Applica
Windows 2008 R2¹ (Supports both BIOS and <u>UEFI</u> native booted system on x64)	Standard	Not Applicable	✓	Not Applica
	Enterprise	Not Applicable	✓	Not Applica
	Data Center	Not Applicable	✓	Not Applica
	Web Server	Not Applicable	✓	Not Applica
	Foundation Server	Not Applicable	✓	Not Applica
	Server Core	Not Applicable	✓	Not Applica
	Itanium Based systems	Not Applicable	Not Applicable	✓
Windows Essential Business Server 2008 (Standard Edition)	Management Server	Not Applicable	SP1, SP2	Not Applica
	Messaging Server	Not Applicable	SP1, SP2	Not Applica
	Security Server	Not Applicable	SP1, SP2	Not Applica
Windows Essential Business Server 2008 (Premium Edition)	Management Server	Not Applicable	SP1, SP2	Not Applica
	Messaging Server	Not Applicable	SP1, SP2	Not Applica
	Security Server	Not Applicable	SP1, SP2	Not Applica
	Database Server	Not Applicable	SP1, SP2	Not Applica
Windows XP	Professional	SP2, SP3	SP1a, SP2	Not Availab
Citrix MetaFrame Presentation Server 3.0	Windows 2000 Server and Advanced Server	SP4	Not Applicable	Not Applica
	Windows 2003 Standard	R2	x	Not Applica
	Windows 2003 Enterprise	R2	x	x
Citrix MetaFrame Presentation Server 4.0	Windows 2000 Server and Advanced Server	SP4	Not Applicable	Not Applica
	Windows 2003 Standard	R2	x	Not Applica

	Windows Enterprise	2003 R2	R2	x	x
Citrix MetaFrame Presentation Server 4.5	Windows 2000 Server and Advanced Server		SP4	Not Applicable	Not Applica
	Windows 2003 Standard		SP1, SP2	SP1, SP2	Not Applica
	Windows 2003 Standard	R2	SP2	SP2	Not Applica
	Windows Enterprise	2003	SP1, SP2	SP1, SP2	x
	Windows Enterprise	2003 R2	SP2	SP2	x
Citrix XenApp 5.0²	Windows 2003 Standard and Enterprise		SP2	SP2	Not Applica
	Windows 2003 Standard and Enterprise	R2	SP2	SP2	Not Applica
	Windows 2008 Standard and Enterprise		SP1, SP2	SP1, SP2	Not Applica
Citrix XenApp 5.0 Feature Pack 1 and 2²	Windows 2003 Standard and Enterprise		SP2	SP2	Not Applica
	Windows 2003 Standard and Enterprise	R2	SP2	SP2	Not Applica
	Windows 2008 Standard and Enterprise		SP1, SP2	SP1, SP2	Not Applica
Virtual Server	2005		R2	R2	x
Virtual PC	2007		✓	✓	x
Windows Server 2008 Hyper-V			Not Applicable	SP1, SP2	Not Applica
VMware ESX Server 2.5, 2.5.1, 2.5.2, 2.5.3, 2.5.4, 3.0, 3.0.1, 3.0.2, 3.0.3, VMware ESX 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵, VMware ESX 4.0, Update 1⁵, VMware ESXi 4.0, Update 1⁵, ESXi 3.5 Update1, Update2, Update 3, Update 4, Update 5⁵	Guest OS only		✓	✓	x
VMware Server 1.0.1, 1.0.2, 1.0.3, 1.0.4, 1.0.5, 1.0.6, 1.0.7, 1.0.8, 1.0.9, 1.0.10, 2.0, 2.0.1, 2.0.2	Guest OS only		✓	✓	x
VMware GSX Server 3.0, 3.1	Guest OS only		✓	x	x
VMware Workstation 4.0, 4.5 and 5.0, 5.5, 6.0, 7.0	Guest OS only		✓	✓	x
Citrix Xen Server 5.0	Guest OS only		✓	✓	Not Applica
Citrix Xen Server 5.5	Guest OS only		✓	✓	Not Applica
NEC CLUSTERPRO (Express Cluster)	8.0 SE and LE		✓	✓	x
	X1.0		✓	✓	x
	X2.0		✓	✓	x
	X2.1		✓	✓	x
Agent for Open Files on NetWare					
NetWare 4.2			✓	x	x
NetWare 5.1			SP6, SP7, SP8	x	x
NetWare 6.0			SP3, SP4, SP5	x	x
NetWare 6.5			SP1, SP2, SP3, SP4, SP5, SP6, SP7, SP8	x	x

VMware Workstation (4, 4.5, 5.0,5.5, 6.0, 7.0)	(Guest env. Only)	✓	x	x
VMware ESX Server 2.1, 2.5, 2.5.1, 2.5.2, 2.5.3, 3.0, 3.0.1, 3.0.2, 3.0.3 ESX 3.5, Update1, Update2, Update3, Update 4, Update 5⁵ ESX 4.0, Update 1⁵ ESXi 4.0, Update 1⁵ ESXi 3.5, Update1, Update2 , Update3, Update 4, Update 5⁵	(Guest env. Only)	✓	x	x
VMware Server 1.0.1, 1.0.2, 1.0.3, 1.0.4, 1.0.5, 1.0.6, 1.0.7, 1.0.8, 1.0.9, 1.0.10, 2.0, 2.0.1, 2.0.2	(Guest env. Only)	✓	x	x
VMware GSX Server 3.0, 3.1	(Guest env. Only)	✓	x	x
Agent for Windows				
Windows 2000	Professional	SP4, SP4 Rollup1	Not Applicable	Not Applica
	Server	SP4, SP4 Rollup1	Not Applicable	Not Applica
	Advanced Server	SP4, SP4 Rollup1	Not Applicable	Not Applica
	Datacenter	SP4	Not Applicable	Not Applica
	Cluster Server (2 node advanced)	SP4, SP4 Rollup1	Not Applicable	Not Applica
	Small Business Server (SBS)	SP1a	Not Applicable	Not Applica
	Windows Powered NAS	SP4, SP4 Rollup1	Not Applicable	Not Applica
Windows 2003	Standard	SP1, SP2	SP1, SP2	Not Applica
	Enterprise	SP1, SP2	SP1, SP2	SP1, SP2
	Small Business Server (SBS)	SP1, SP2	Not Applicable	Not Applica
	Web Server	SP1, SP2	x	x
	Storage Server (WSS)	SP1, SP2	x	x
	Datacenter	SP1, SP2	SP1, SP2	SP1, SP2
	Cluster Server	SP1, SP2	SP1, SP2	SP1, SP2
Windows 2003 R2	Standard	SP2	SP2	Not Applica
	Enterprise	SP2	SP2	x
	Small Business Server (SBS)	SP2	Not Applicable	Not Applica
	Storage Server (WSS)	SP2	SP2	x
	Datacenter	SP2	SP2	x
	Cluster Server	SP2	SP2	x
Windows Vista	Ultimate	SP1, SP2	SP1, SP2	x
	Home Basic	SP1, SP2	SP1, SP2	x
	Home Premium	SP1, SP2	SP1, SP2	x
	Business	SP1, SP2	SP1, SP2	x
	Enterprise	SP1, SP2	SP1, SP2	x
Windows 7 ¹	Ultimate	✓	✓	Not Applica
	Enterprise	✓	✓	Not Applica

	Professional	✓	✓	Not Applica
Windows 2008 (Supports both BIOS and uEFI native booted system on x64)	Enterprise	SP1, SP2	SP1, SP2	Not Applica
	Standard	SP1, SP2	SP1, SP2	Not Applica
	Web Server	SP1, SP2	SP1, SP2	Not Applica
	Datacenter	SP1, SP2	SP1, SP2	Not Applica
	Foundation Server	Not Applicable	✓	Not Applica
	Storage Server (WSS)	SP2	SP2	Not Applica
	Server Core	SP1, SP2	SP1, SP2	Not Applica
	Itanium Based systems	Not Applicable	Not Applicable	SP1, SF
	Small Business Server (SBS) Standard	Not Applicable	✓	Not Applica
	Small Business Server (SBS) Premium	Not Applicable	✓	Not Applica
Windows 2008 R2¹ (Supports both BIOS and uEFI native booted system on x64)	Standard	Not Applicable	✓	Not Applica
	Enterprise	Not Applicable	✓	Not Applica
	Data Center	Not Applicable	✓	Not Applica
	Web Server	Not Applicable	✓	Not Applica
	Foundation Server	Not Applicable	✓	Not Applica
	Server Core	Not Applicable	✓	Not Applica
	Itanium Based systems	Not Applicable	Not Applicable	✓
Windows Essential Business Server 2008(Standard Edition)	Management Server	Not Applicable	SP1, SP2	Not Applica
	Messaging Server	Not Applicable	SP1, SP2	Not Applica
	Security Server	Not Applicable	SP1, SP2	Not Applica
Windows Essential Business Server 2008(Premium Edition)	Management Server	Not Applicable	SP1, SP2	Not Applica
	Messaging Server	Not Applicable	SP1, SP2	Not Applica
	Security Server	Not Applicable	SP1, SP2	Not Applica
	Database Server	Not Applicable	SP1, SP2	Not Applica
Windows XP	Professional	SP2, SP3	SP1a, SP2	Not Availab
Citrix MetaFrame Presentation Server 3.0	Win2000 Server and Advanced Server	SP4	Not Applicable	Not Applica
	Win2003 Standard	R2	x	Not Applica
	Win2003 Enterprise	R2	x	x
Citrix MetaFrame Presentation Server 4.0	Win2000 Server and Advanced Server	SP4	Not Applicable	Not Applica
	Win2003 Standard	R2	x	Not Applica

	Win2003 Enterprise	R2, SP2	x	x
Citrix MetaFrame Presentation Server 4.5	Win2000 Server and Advanced Server	SP4	Not Applicable	Not Applica
	Win2003 Standard	SP1, SP2	SP1, SP2	Not Applica
	Windows 2003 R2 Standard	SP2	SP2	Not Applica
	Win2003 Enterprise	SP1, SP2	SP1, SP2	x
	Windows 2003 R2 Enterprise	SP2	SP2	x
Citrix XenApp 5.0²	Windows 2003 Standard and Enterprise	SP2	SP2	Not Applica
	Windows 2003 R2 Standard and Enterprise	SP2	SP2	Not Applica
	Windows 2008 Standard and Enterprise	SP1, SP2	SP1, SP2	Not Applica
Citrix XenApp 5.0 Feature Pack 1 and 2²	Windows 2003 Standard and Enterprise	SP2	SP2	Not Applica
	Windows 2003 R2 Standard and Enterprise	SP2	SP2	Not Applica
	Windows 2008 Standard and Enterprise	SP1, SP2	SP1, SP2	Not Applica
Virtual PC	2004	✓	x	x
Virtual Server	2005	✓	R2	x
Virtual PC	2007	✓	✓	x
Windows Server 2008 Hyper-V		Not Applicable	SP1, SP2	Not Applica
VMware ESX Server 2.1, 2.5, 2.5.1, 2.5.2, 2.5.3, 2.5.4, 3.0, 3.0.1, 3.0.2, 3.0.3 VMware ESX 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵ VMware ESX 4.0, Update 1⁵ VMware ESXi 4.0, Update 1⁵ ESXi 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵ (Guest Environment Only)	Guest OS only	✓	✓	x
VMware Server 1.0.1, 1.0.2, 1.0.3, 1.0.4, 1.0.5, 1.0.6, 1.0.7, 1.0.8, 1.0.9, 1.0.10, 2.0, 2.0.1, 2.0.2	Guest OS only	✓	✓	x
VMware GSX Server 3.0, 3.1	Guest OS only	✓	x	x
VMware Workstation (4.0, 4.5 and 5.0, 5.5, 6.0, 7.0)		✓	✓	x
Citrix Xen Server 5.0	Guest OS only	✓	✓	Not Applica
Citrix Xen Server 5.5	Guest OS only	✓	✓	Not Applica
NEC CLUSTERPRO (Express Cluster)	8.0 SE and LE	✓	✓	x
	X1.0	✓	✓	x
	X2.0	✓	✓	x
	X2.1	✓	✓	x
Agent for Netware (Requires ARCserve r11.1 SP3 or later agents to support with ARCserve r12.5)				
Netware 4.2		✓	x	x
Netware 5.1		SP6, SP7, SP8	x	x
Netware 6.0		SP3, SP4, SP5	x	x
Netware 6.5		SP1, SP2, SP3, SP4, SP5, SP6, SP7, SP8	x	x

VMware Workstation (4.0, 4.5 and 5.0, 5.5, 6.0, 7.0)	(Guest env. Only)	✓	x	x
VMware ESX Server 2.1, 2.5, 3.1, 2.5.2, 2.5.3, 3.0, 3.0.1, 3.0.2, 3.0.3 ESX 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵ ESX 4.0, Update 1⁵ ESXi 4.0, Update 1⁵ ESXi 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵	(Guest env. Only)	✓	x	x
VMware Server 1.0.1, 1.0.2, 1.0.3, 1.0.4, 1.0.5, 1.0.6, 1.0.7, 1.0.8, 1.0.9, 1.0.10, 2.0, 2.0.1, 2.0.2	Guest OS only	✓	x	x
VMware GSX Server 3.0, 3.1	(Guest env. Only)	✓	x	x
Agent for Linux				
Red Hat 8 and 9		✓	x	x
Red Hat Advanced Server 2.1		✓	x	x
Red Hat Enterprise Linux 2.1	Advanced Server, Enterprise Server Workgroup Server	✓	x	x
Red Hat Enterprise Linux 3, Update 4	Advanced Server, Enterprise Server Workgroup Server	✓	✓	✓
Red Hat Enterprise Linux 4, Update 3	Advanced Server Enterprise Server Workgroup Server	✓	✓	✓
Red Hat Enterprise Linux 5, 5.0.1, 5.2, 5.3³	Enterprise Server	✓	✓	✓
Red Hat Enterprise Linux 5.4	Enterprise Server	✓	✓	x
SuSE Linux 7	Enterprise Server	✓	✓	✓
SuSE Linux 8, 8.1	Enterprise Server	✓	✓	x
SuSE Linux 9	Enterprise Server	✓	✓	✓
SuSE Linux 10	Enterprise Server	✓	✓	✓
SuSE Linux 10, SP2, SP3	Enterprise Server	✓	✓	x
SuSE Linux 11^{3&4}	Enterprise Server	✓	✓	✓
SuSE Standard Server 8		✓	x	x
SuSE Professional 8, 9, 9.1, 9.2. and 9.3		✓	x	x
SuSE Linux Enterprise Desktop 10		✓	✓	x
Novell OES for Linux, OES2 for Linux	Enterprise Server	✓	x	x
Novell Linux Desktop 9		✓	✓	x
Turbolinux 8	Enterprise Server	✓	✓	x
Turbolinux Workstation 8		✓	x	x
Turbolinux 10 Server		✓	x	x
Turbolinux 10F		✓	x	x
Turbolinux 10 Desktop		✓	x	x
Miracle Linux 2.1		✓	x	x
Miracle Linux 3.0, 4.0		✓	✓	✓
Red Flag Desktop 3.0 and 3.2		✓	x	x
Red Flag 4.0, 4.1	Advanced Server,	✓	x	x
Red Flag Data Center Server 4.0		✓	x	x
Red Flag 4.1, , 5.01	Data Center Server	✓	✓	✓

Asianux 1.0, 2.01		✓	x	x
SCO Linux Server 4.0		✓	x	x
Debian 3.0, 3.11,4.0		✓	x	x
Windows Server 2008 Hyper-V		Not Applicable	SP1, SP2	Not Applica
VMware Workstation 4, 4.5, 5.0, 5.5, 6.0, 7.0	(Guest env. Only)	✓	✓	x
VMware ESX Server 2.1, 2.5, 3.1, 2.5.2, 2.5.3, 2.5.4, 3.0, 3.0.1, 3.0.2, 3.0.3 ESX 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵ ESX 4.0, Update 1⁵ ESXi 4.0, Update 1⁵ ESXi 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵	Guest Environment support is applicable to all versions. Host Support is only for ESX 2.x, 3.x and all its updates	✓	✓	x
VMware Server 1.0.1, 1.0.2, 1.0.3, 1.0.4, 1.0.5, 1.0.6, 1.0.7, 1.0.8, 1.0.9, 1.0.10, 2.0, 2.0.1, 2.0.2	(Guest env. Only)	✓	✓	x
VMware GSX Server 3.0, 3.01	(Guest env. Only)	✓	x	x
Agent for Unix				
OS Release	Edition	Supported Architecture/ServicePack level		
		SPARC	Power CPU	PA RIS
Solaris SPARC 2.6, 7, 8, 9, and 10 SPARC		✓	Not Applicable	Not Applica
IBM AIX (Power CPU 32 bit and 64 bit) - 4.3.3, 5L v5.1, v5.2, v5.3 and v6.1		Not Applicable	✓	Not Applica
HP-UX PA RISC(32 bit and 64 bit) 11.0, 11.11, 11.23, 11.31		Not Applicable	Not Applicable	✓
OS Release	Edition	Alpha		
Tru64 v4.0E, v4.0F, v4.0G, v5.0, v5.1, v5.1a, v5.1b		✓		
OS Release	Edition	Supported Architecture/ServicePack level		
		x86	x64	IA64
Solaris 9 (x86-32bit) and 10 (x86 32-bit and 64 bit-x64 only)		✓	✓	x
HP-UX 11.22, 11.23, 11.31 Itanium (IA64)		x	x	✓
FreeBSD version 4.11, 5.3 , 5.4 ,6.x and 7.x		✓	✓	x
VMware Workstation 4, 4.5, 5.0, 5.5, 6.0, 7.0	(Guest env. Only)	✓	✓	x
VMware ESX Server 2.1, 2.5, 3.1, 2.5.2, 2.5.3, 3.0, 3.0.1, 3.0.2, 3.0.3 ESX 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵ ESX 4.0, Update 1⁵ ESXi 4.0, Update 1⁵ ESXi 3.5, Update1, Update2, Update 3, Update 4, Update 5⁵	(Guest env. Only)	✓	✓	x
VMware Server 1.0.1, 1.0.2, 1.0.3, 1.0.4, 1.0.5, 1.0.6, 1.0.7, 1.0.8, 1.0.9, 1.0.10, 2.0, 2.0.1, 2.0.2	(Guest env. Only)	✓	✓	x
VMware GSX Server 3.0, 3.1	(Guest env. Only)	✓	x	x
Agent for MainFrame Linux				
OS Release	Edition	Supported Architecture/ServicePack level		
		31 Bit	64 Bit	
Red Hat 3.0	Enterprise Server	✓	✓	

Red Hat 4.0, 5.0, 5.0.1, 5.2***	Enterprise Server	✓	✓	
SuSE 8.0	Enterprise Server	✓	✓	
SuSE 9.0	Enterprise Server	✓	✓	
SuSE 10	Enterprise Server	Not Applicable	SP2	
Agent for MAC				
OS Release	Edition	Supported Architecture/ServicePack level		
		PowerPC	x86-32bit	x86-64
MAC OS X	10.2, 10.3, 10.4	✓	x	x
	10.5.1, 10.5.2, 10.5.3, 10.5.4, 10.5.5	✓	✓	x
Enterprise Option for OpenVMS(Works with ARCserve Backup for Windows Backup Server Only)				
Alpha OpenVMS	6.2, 7.1, 7.2, 7.3			
VAX OpenVMS	6.2, 7.1, 7.2, 7.3			
AXP	6.2, 7.1, 7.2, 7.3, 8.21			
Enterprise Option for AS400(Works with ARCserve Backup for Windows, Linux & UNIX Backup Server Only)				
AS400	V5 R1 (5.1), V5 R2 (5.2), V5 R3 (5.3), V5 R4 (5.4)			
Agent for Virtual Machines (Below matrix describes Host OS which is supported by Agent for Virtual Machines)				
	Edition	Supported Architecture/ServicePack level		
		x86	x64	IA64
Windows Server 2008 Hyper-V	Standard	Not Applicable	SP1, SP2	Not Applica
	Enterprise	Not Applicable	SP1, SP2	Not Applica
	Data Center Server	Not Applicable	SP1, SP2	Not Applica
Windows Server 2008 R2 Hyper-V¹	Standard	Not Applicable	✓	Not Applica
	Enterprise	Not Applicable	✓	Not Applica
	Data Center Server	Not Applicable	✓	Not Applica
Windows Hyper-v Server 2008		Not Applicable	✓	Not Applica
Windows Hyper-v Server 2008 R2		Not Applicable	✓	Not Applica
	Version	VCB Frame Work	Virtual Center	VDDK
ESX Server (CA support all OS supported by VMware for Proxy server)	3.0	1.0, 1.0.1	x	x
	3.0.1	1.0, 1.0.1, 1.0.2	x	x
	3.0.2	1.0.3	2.0.2	x
	3.0.3	1.1, 1.1 Update 1, 1.5, 1.5 Update 1	2.5	x
	ESX 3.5, Update1, Update2, Update 3, Update 4, Update 5 ⁵ ESXi 3.5, Update 1, Update 2, Update 3, Update 4, Update 5 ⁵	1.1, 1.1 Update 1, 1.5, 1.5 Update 1	2.5 update 1, update 2, update 3, update 4**	1.1**, 1.1.1 ⁵

ESX 4.0**, Update 1 ⁵ (Supports all editions)	1.5 Update 1	4.0, update 1 ⁵	1.1, 1.1.
ESXi 4.0**, Update 1 ⁵ (Supports all editions)	1.5 Update 1	4.0, update 1 ⁵	1.1, 1.1.

DB Agents

Application version	OS Release	Edition	Supported Architecture/ServicePack level		
			x86	x64	IA64
Agent for Lotus / Domino					
7.0, 7.0.2, 7.0.3 (without db2 enabled)	Windows 2000	Server	SP4, SP4 Rollup1	x	x
		Advanced	SP4, SP4 Rollup1	x	x
7.0 (without db2 enabled)	Windows 2003	Standard	SP1, SP2	x	x
		Enterprise	SP1, SP2	x	x
	Windows 2003 R2	Standard	SP2	x	x
		Enterprise	SP2	x	x
7.0.2, 7.0.3, 8.0, 8.0.1, 8.0.2, 8.5(without db2 enabled) 8.5 (without DAOS enabled)	Windows 2003	Standard	SP1, SP2	SP1*, SP2*	x
		Enterprise	SP1, SP2	SP1*, SP2*	x
	Windows 2003 R2	Standard	SP2	SP2*	x
		Enterprise	SP2	SP2*	x
8.5 (without db2 enabled) (without DAOS enabled)	Windows 2008	Standard	SP1, SP2	SP1*, SP2*	x
		Enterprise	SP1, SP2	SP1*, SP2*	x
8.5.1⁵ (without db2 enabled) (without DAOS enabled)	Windows 2003	Standard	SP1, SP2	SP1, SP2	x
		Enterprise	SP1, SP2	SP1, SP2	x
	Windows 2008	Standard	SP1, SP2	SP1, SP2	x
		Enterprise	SP1, SP2	SP1, SP2	x
Agent for Microsoft Exchange					
Exchange 2000, SP1, SP2, SP3	Windows 2000	Advanced Server	SP4, SP4 rollup1	Not Applicable	Not Applicable
		Server	SP4, SP4 rollup1	Not Applicable	Not Applicable
		Small Business Server (SBS)	SP1a	Not Applicable	Not Applicable
Exchange 2003 SP1, SP2	Windows 2003	Enterprise	SP1, SP2	Not Applicable	Not Applicable
		Standard	SP1, SP2	Not Applicable	Not Applicable
		Small Business Server (SBS)	SP1, SP2	Not Applicable	Not Applicable
	Windows 2003 R2	Enterprise	SP2	Not Applicable	Not Applicable
		Standard	SP2	Not Applicable	Not Applicable
		Small Business Server (SBS)	SP2	Not Applicable	Not Applicable
Exchange 2007, SP1	Windows 2003	Enterprise	Not Applicable	SP1, SP2	Not Applicable

		Standard	Not Applicable	SP1, SP2	Not Applicable
		Data Center	Not Applicable	SP1, SP2	Not Applicable
	Windows 2003 R2	Enterprise	Not Applicable	SP2	Not Applicable
		Standard	Not Applicable	SP2	Not Applicable
		Data Center	Not Applicable	SP2	Not Applicable
	Windows 2008 (Refer to this technical document TEC465897)	Enterprise	Not Applicable	SP1, SP2	Not Applicable
		Standard	Not Applicable	SP1, SP2	Not Applicable
		Data Center	Not Applicable	SP1, SP2	Not Applicable
	Windows Small Business Server (SBS) 2008	Standard Edition	Not Applicable	✓	Not Applicable
		Premium Edition	Not Applicable	✓	Not Applicable
	Windows Essential Business Server 2008 (Standard Edition)	Management Server	Not Applicable	Not Applicable	Not Applicable
		Messaging Server	Not Applicable	✓	Not Applicable
		Security Server	Not Applicable	✓	Not Applicable
	Windows Essential Business Server 2008 (Premium Edition)	Management Server	Not Applicable	Not Applicable	Not Applicable
		Messaging Server	Not Applicable	✓	Not Applicable
		Security Server	Not Applicable	✓	Not Applicable
		Database Server	Not Applicable	Not Applicable	Not Applicable
Exchange 2007 SP2	Windows 2003	Enterprise	Not Applicable	SP2	Not Applicable
		Standard	Not Applicable	SP2	Not Applicable
		Data Center	Not Applicable	SP2	Not Applicable
	Windows 2003 R2	Enterprise	Not Applicable	SP2	Not Applicable
		Standard	Not Applicable	SP2	Not Applicable
		Data Center	Not Applicable	SP2	Not Applicable
	Windows 2008	Enterprise	Not Applicable	SP2	Not Applicable
		Standard	Not Applicable	SP2	Not Applicable
		Data Center	Not Applicable	SP2	Not Applicable
Agent for Microsoft SharePoint					
SharePoint Portal Server 2003, SP1, SP2, SP3	Windows 2003	Standard	SP1, SP2	x	x
		Datacenter	SP1, SP2	x	x
		Small Business Server (SBS)	SP1, SP2	Not Applicable	Not Applicable
		Enterprise	SP1, SP2	x	x

		Web Server	SP1, SP2	x	x	
	Windows 2003 R2	Standard	SP2	x	x	
		Datacenter	SP2	x	x	
		Small Business Server (SBS)	SP2	Not Applicable	Not Applicable	
		Enterprise	SP2	x	x	
SharePoint Server 2007, SP1	Windows 2003	Standard	SP1, SP2	SP1, SP2	x	
		Datacenter	SP1, SP2	SP1, SP2	x	
		Small Business Server (SBS)	SP1, SP2	Not Applicable	Not Applicable	
		Enterprise	SP1, SP2	SP1, SP2	x	
		Web Server	SP1, SP2	x	x	
	Windows 2003 R2	Standard	SP2	SP2	x	
		Datacenter	SP2	SP2	x	
		Small Business Server (SBS)	SP2	Not Applicable	Not Applicable	
		Enterprise	SP2	SP2	x	
	Windows 2008	Enterprise	SP1, SP2	SP1, SP2	x	
		Standard	SP1, SP2	SP1, SP2	Not Applicable	
		Web Server	SP1, SP2	SP1, SP2	Not Applicable	
		Data Center	SP1, SP2	SP1, SP2	Not Applicable	
	Windows Small Business Server (SBS) 2008	Standard Edition	Not Applicable	✓	Not Applicable	
		Premium Edition	Not Applicable	Not Applicable	Not Applicable	
	SharePoint Server 2007 SP2	Windows 2008 R2¹	Standard	Not Applicable	✓	Not Applicable
			Enterprise	Not Applicable	✓	Not Applicable
Web Server			Not Applicable	✓	Not Applicable	
Data Center Server			Not Applicable	✓	Not Applicable	
SharePoint Portal Services 2.0, SP1, SP2, SP3	Windows 2003	Standard	SP1, SP2	SP1, SP2	x	
		Datacenter	SP1, SP2	x	x	
		Small Business Server (SBS)	x	Not Applicable	Not Applicable	
		Enterprise	SP1, SP2	SP1, SP2	x	
		Web Server	SP1, SP2	x	x	
	Windows 2003 R2	Standard	SP2	SP2	x	
		Datacenter	SP2	x	x	
		Small Business Server (SBS)	x	Not Applicable	Not Applicable	
		Enterprise	SP2	SP2	x	
SharePoint Portal Services 3.0, SP1	Windows 2003	Standard	SP1, SP2	SP1, SP2	x	
		Datacenter	SP1, SP2	SP1, SP2	x	

		Small Business Server (SBS)	SP1, SP2	x	x
		Enterprise	SP1, SP2	SP1, SP2	x
		Web Server	SP1, SP2	x	x
	Windows 2003 R2	Standard	SP2	SP2	x
		Datacenter	SP2	SP2	x
		Small Business Server (SBS)	SP2	Not Applicable	Not Applicable
		Enterprise	SP2	SP2	x
	Windows 2008	Enterprise	SP1, SP2	SP1, SP2	x
		Standard	SP1, SP2	SP1, SP2	x
		Web Server	SP1, SP2	SP1, SP2	x
		Data Center	SP1, SP2	SP1, SP2	x
SharePoint Portal Services 3.0 SP2	Windows 2008 R2¹	Standard	Not Applicable	✓	Not Applicable
		Enterprise	Not Applicable	✓	Not Applicable
		Web Server	Not Applicable	✓	Not Applicable
		Data Center Server	Not Applicable	✓	Not Applicable
Agent for Microsoft SQL Server					
SQL Server 7.0 SP2, SP3, SP4	Windows 2000	Server	SP4, SP4 Rollup1	x	x
		Small Business Server (SBS)	SP1a	x	x
		Advanced Server	SP4, SP4 Rollup1	x	x
SQL 2000 SP4 (including cluster support)	Windows 2000	Server and Advanced	SP4, SP4 Rollup1	x	x
	Windows 2003	Enterprise	SP1, SP2	SP1, SP2	SP1, SP
		Standard	SP1, SP2	SP1, SP2	x
		Small Business Server (SBS)	SP1, SP2	Not Applicable	Not Applicable
	Windows 2003 R2	Enterprise	SP2	SP2	x
		Standard	SP2	SP2	x
Small Business Server (SBS)		SP2	Not Applicable	Not Applicable	
SQL 2005, SP1, SP2, SP3 (including cluster support) (Workgroup, Express, Enterprise, Standard, Developer Edition) (SQL Express is not supported in IA64 Platform)	Windows 2000	Server and Advanced	SP4, SP4 Rollup1	x	x
		Small Business Server (SBS)	SP1a	x	x
	Windows 2003	Enterprise	SP1, SP2	SP1, SP2	SP1, SP
		Standard	SP1, SP2	SP1, SP2	x
		Datacenter	SP1, SP2	SP1, SP2	SP1, SP
		Web Server	SP1, SP2	x	x
		Small Business Server (SBS)	SP1, SP2	Not Applicable	Not Applicable

	Windows 2003 R2	Enterprise	SP2	SP2	x
		Standard	SP2	SP2	x
		Datacenter	SP2	SP2	x
		Small Business Server (SBS)	SP2	Not Applicable	Not Applicable
	Windows 2008	Enterprise	SP1, SP2	SP1, SP2	Not Applicable
		Standard	SP1, SP2	SP1, SP2	Not Applicable
		Web Server	SP1, SP2	SP1, SP2	Not Applicable
		Datacenter	SP1, SP2	SP1, SP2	Not Applicable
		Itanium Based systems	Not Applicable	Not Applicable	SP1, SP2
SQL 2005 SP3 (including cluster support) (Workgroup, Express, Enterprise, Standard, Developer Edition) (SQL Express is not supported in IA64 Platform)	Windows 2008 R2¹	Standard	Not Applicable	✓	Not Applicable
		Enterprise	Not Applicable	✓	Not Applicable
		Web Server	Not Applicable	✓	Not Applicable
		Data Center Server	Not Applicable	✓	Not Applicable
		Itanium Based systems	Not Applicable	Not Applicable	✓
SQL 2008, SP1, R2 (including cluster support on win2003 and win2008) (Enterprise, Standard Edition, Workgroup, Web, Compact, Express, Developer Editions) (SQL Express is not supported in IA64 Platform)	Windows 2003	Enterprise	SP2	SP2	SP2
		Standard	SP2	SP2	SP2
		Datacenter	SP2	SP2	SP2
	Windows 2003 R2	Enterprise	SP2	SP2	x
		Standard	SP2	SP2	x
		Datacenter	SP2	SP2	x
	Windows 2008	Enterprise	SP1, SP2	SP1, SP2	Not Applicable
		Standard	SP1, SP2	SP1, SP2	Not Applicable
		Web Server	SP1, SP2	SP1, SP2	Not Available
		Datacenter	SP1, SP2	SP1, SP2	Not Applicable
		Itanium Based systems	Not Applicable	Not Applicable	SP1, SP2
	Windows Small Business Server (SBS) 2008	Standard Edition	Not Applicable	✓	Not Applicable
		Premium Edition	Not Applicable	✓	Not Applicable
	Windows Essential Business Server 2008 (Standard Edition)	Management Server	Not Applicable	Not Applicable	Not Applicable
		Messaging Server	Not Applicable	✓	Not Applicable
		Security Server	Not Applicable	Not Applicable	Not Applicable
	Windows Essential Business Server 2008 (Premium Edition)	Management Server	Not Applicable	Not Applicable	Not Applicable
Messaging Server		Not Applicable	✓	Not Applicable	

	Edition)				
		Security Server	Not Applicable	Not Applicable	Not Applicable
		Database Server	Not Applicable	✓	Not Applicable
SQL 2008 SP1, R2 (including cluster support) (Workgroup, Express, Enterprise, Standard, Developer Edition) (SQL Express is not supported in IA64 Platform)	Windows 2008 R2¹	Standard	Not Applicable	✓	Not Applicable
		Enterprise	Not Applicable	✓	Not Applicable
		Web Server	Not Applicable	✓	Not Applicable
		Data Center Server	Not Applicable	✓	Not Applicable
		Itanium Based systems	Not Applicable	Not Applicable	✓
SQL Server DeskTop	Windows 2000	Server and Advanced Server	SP4, SP4 Rollup1	x	x
Engine 2000, SP3, SP3a, SP4	Windows 2003	Standard	SP1, SP2	x	x
		Enterprise	SP1, SP2	x	x
	Windows 2003 R2	Standard	SP2	x	x
		Enterprise	SP2	x	x
Agent for Oracle					
Oracle 9i Enterprise Edition & Standard Edition, Oracle 9i (RAC), OFS Cluster version 3.3.2, 3.3.3, 3.3.4 on Oracle 9i Supported Storage Types(32 Bit/64 Bits RAC with OCFS/raw devices)	Windows 2000	Advanced Server	SP4, SP4 Rollup1	x	x
		Server	SP4, SP4 Rollup1	x	x
	Windows 2003	Standard and Enterprise	SP1, SP2	x	SP2
	Windows 2003 R2	Standard and Enterprise	SP2	x	x
Oracle 10g R1 & R2, Enterprise Edition, Standard Edition & Standard Edition One, Oracle 10G R1 (RAC), Oracle 10G R2 (RAC), Oracle Fail Safe (OFS) Cluster version 3.3.3 and 3.3.4 on Oracle 10g R1 and Oracle 10g R2 Supported Storage Types(32 Bit/64 Bit RAC with ASM/OCFS/raw devices)	Windows 2000	Advanced Server	SP4, SP4 Rollup1	x	x
		Server	SP4, SP4 Rollup1	x	x
	Windows 2003	Standard, Enterprise and Datacenter	SP1, SP2	SP1, WOW, OFS WOW	SP2
	Windows 2003 R2	Standard, Enterprise and Datacenter	SP2	SP2, WOW, OFS WOW	x
Oracle 10g R2 Enterprise Edition, Standard Edition & Standard Edition One, Oracle 10g R2 (RAC), Oracle Fail Safe (OFS) Cluster version 3.4.1 on Oracle 10g R2 Supported Storage Types(32 Bit/64 Bit RAC with ASM/OCFS/raw devices)	Windows 2008	Enterprise	SP1, SP2	SP1, SP2	x
		Standard	SP1, SP2	SP1, SP2	x
Oracle 11g Enterprise Edition, Standard Edition & Standard Edition One, Oracle 11g (RAC), Oracle Fail Safe (OFS), Cluster version 3.4.1 and 3.4.1.4 on Oracle 11g Supported Storage Types(32 Bit/64 Bits RAC with ASM/OCFS/raw devices)	Windows 2003	Standard, Enterprise and Datacenter	SP1, SP2	SP1, WOW, OFS WOW	x
	Windows 2003 R2	Standard, Enterprise and Datacenter	SP2	SP2, WOW, OFS WOW	x
Oracle 11g Enterprise Edition, Standard Edition & Standard Edition One	Windows 2008	Standard, Enterprise and Datacenter	SP2	SP2	x
	Windows 2008 R2¹	Standard, Enterprise and Datacenter	Not Applicable	✓	Not Applicable

Enterprise Option for SAP R/3 Oracle					
Windows 2000, SP4		Advanced Server	SAP BRTOOLS 6.2 for Oracle 9i	x	x
Windows 2003 SP1, SP2		Enterprise	SAP BRTOOLS 6.2, 6.4 for Oracle 9i	SAP BRTOOLS 6.4 for Oracle 9i, WOW only;	SAP BRTOOLS 6.4 Oracle 9i
			SAP BRTOOLS 7.0 for Oracle 10g	SAP BRTOOLS 7.0 for Oracle 10g, Native and WOW	SAP BRTOOLS 7.0 Oracle 10g
Windows 2003 R2 SP2		Enterprise	SAP BRTOOLS 6.2, 6.4 for Oracle 9i	SAP BRTOOLS 6.4 for Oracle 9i, WOW only	SAP BRTOOLS 6.4 Oracle 9i
			SAP BRTOOLS 7.0 for Oracle 10g	SAP BRTOOLS 7.0 for Oracle 10g, Native and WOW	SAP BRTOOLS 7.0 Oracle 10g
Agent for Sybase					
Sybase 12.0	Windows 2000	Server and Advanced Server	SP4, SP4 Rollup1	x	x
	Windows 2003	Enterprise	SP2	x	x
	Windows 2003 R2	Enterprise	SP2	x	x
Sybase 12.5	Windows 2000	Server and Advanced Server	SP4, SP4 Rollup1	x	x
	Windows 2003	Enterprise	SP2	x	x
	Windows 2003 R2	Enterprise	SP2	x	x
Sybase 15.0	Windows 2003	Enterprise	SP2	x	x
	Windows 2003 R2	Enterprise	SP2	x	x
Agent for Informix					
Informix 9.4	Windows 2000	Advanced Server	SP4, SP4 Rollup1	x	x
		Enterprise	SP2	x	x
			Standard	SP2	x
	Windows 2003 R2	Enterprise	SP2	x	x
		Standard	SP2	x	x
		Data Center	SP2	x	x
Informix 10.0	Windows 2000	Advanced Server	SP4, SP4 Rollup1	x	x
		Enterprise	SP2	x	x
			Standard	SP2	x
	Windows 2003 R2	Enterprise	SP2	x	x
		Standard	SP2	x	x
		Data Center	SP2	x	x
Informix 11.1	Windows 2003	Enterprise	SP2	x	x
		Standard	SP2	x	x
		Data Center	SP2	x	x

	Windows 2003 R2	Enterprise	SP2	x	x
		Standard	SP2	x	x
		Data Center	SP2	x	x
Group-wise Backup					
Group-wise 6.01	NetWare 5.1		SP3, SP4	x	x
	NetWare 6.0		SP5	x	x
	NetWare 6.5		SP5, SP6, SP7	x	x
Group-wise 6.5	NetWare 5.1		SP3, SP4, SP6	x	x
	NetWare 6.0		✓	x	x
	NetWare 6.5		SP5, SP6, SP7	x	x
Group-wise 7.0	NetWare 5.1		SP8	x	x
	NetWare 6.0		SP5	x	x
	NetWare 6.5		SP5, SP6, SP7	x	x
Cross Platform Oracle Agent Support					
Oracle Agent for Linux					
Oracle 9i R2 Standard & Enterprise Edition Oracle 10g R1 and R2 Standard, Standard One & Enterprise Edition	Red Hat Advanced Server 2.1		✓	x	x
	Red Hat Enterprise Linux 3, 4, 5		✓	✓	✓
	SUSE Linux Enterprise Server 8,9,10		✓	✓	x
	Miracle Linux 3.0, 4.0		✓	✓	x
	Red Flag Desktop 3.0 and 3.2		✓	x	x
Oracle 9i R2 Standard & Enterprise Edition Oracle 10g R1 and R2 Standard, Standard One & Enterprise Edition (RAC/OCFS/ASM)	Red Flag 4.0, 4.1		✓	x	x
Oracle 10g R2 Standard, Standard One & Enterprise Edition (RAC/OCFS2)	Red Hat Enterprise Linux 4, 5		✓	✓	x
Oracle 11g R1 Standard, Standard One & Enterprise Edition	Red Hat Enterprise Linux 4 with update 5		✓	✓	x
	Red Hat Enterprise Linux 5		✓	✓	x
	SUSE Linux Enterprise Server 10 sp1		✓	✓	x
Oracle 11g R1 Standard, Standard One & Enterprise Edition (RAC/OCFS2)	Red Hat Enterprise Linux 4, 5		✓	✓	x
Oracle Agent for UNIX					
Oracle 9i R2 Standard & Enterprise Edition	Solaris 7, 8, 9, and 10 SPARC		✓		
Oracle 10g R1 and R2 Standard, Standard One & Enterprise Edition	Solaris 9,10 (X86)		✓		
	IBM AIX 5L v5.1, v5.2, and v5.3		✓		

				HP-UX 11.11, and 11.23, 11.31 PA RISC		✓
				HP-UX 11.11 and 11.23, 11.31 Itanium (IA64)		✓
				Tru64 v5.0, v5.1, v5.1a, v5.1b		✓
Oracle 11g R1 Standard, Standard One & Enterprise Edition				AIX 6.1/5.3 /Solaris 10 SPARC/HP Itanium (IA64) 11.23/HPUX PA RISC 11.23, HPUX 11.31 PA RISC (32-bit and 64-bit) and IA64		✓

NOTE:

⁵ Requires ARCserve Backup 12.5 SP1

In this matrix, x64 indicates Advanced Micro Devices AMD64 and Intel EM64T 64-bit processors. IA-64 indicate Intel Architecture-64 Itanium and Itanium 2 processors.

This matrix is valid for the localized product(s) available for this release, unless otherwise specified, or unless restrictions/limitations are explicitly specified.

Applications that CA ARCserve Backup supports (via an application agent) on a particular OS running on a physical machine are also supported on the same OS running as a guest on a VMware server/Desktop Virtualization Pro environment, Hyper-V.

ARCserve Backup r12.5 supports Windows Server 2008 on x64 with both BIOS and UEFI native booted systems:

Windows 2008 SP1 is part of Windows 2008 base level Operating Systems.

Note for Enterprise Module:

Enterprise Module allows you to enable CA ARCserve Backup advanced features such as Multiplexing up to 32 streams, Multistreaming up to 32 streams, Dynamic Device Sharing, MMO, ACSLS, IBM 3494, Image Option, Serverless Backup Option, Server Encryption Option, D2D2T Option, User Profile, Password Management. (Windows 2008 Support are not applicable for ACSLS, IBM 3494, Image Option, Serverless Backup Option) 64 bit support is not applicable for Image and Serverless Backup Option

Note for TLO:

Tape RAID and Optical Library are part of TLO, but those functions are not supported on 64-bit(x64/IA64) environment.

Note for GroupWise Backup:

GWTSAs need to come with the base installation of GroupWise. On NetWare 6.x versions we support backup of GroupWise resources using GWTSAs. TSAFS /ENABLEGW=YES switch enabled backups are supported with the latest SMS providing this GroupWise backup feature. To successfully backup and restore GroupWise database running on NW 6.5 SP5 server recommended to have TSA5UP18 patch is applied.

Note for Cross Platform Oracle Agent:

Oracle Cross Platform Agent support for ARCserve 11.5.x and 12.5 Oracle agent are based on the below design

(dropped support to 11.1 Oracle CP in r12.5 release)

Note for OFA and VSS:

Support of operating system/editions are common for OFA and VSS, Now ARCserve r12.5 VSS support includes write for Oracle 11g

Note for Citrix Metaframe Presentation Server and XenApp 5.0:

Supported Editions - Advanced, Enterprise, and Platinum Edition

Note for VMware ESX, GSX Server, VMware Server and VMware Workstation, Xen Server 5.0, Windows Server 2 Hyper-V:

VMware ESX, GSX Server, VMware Server, Xen and Workstation support with respect to Guest Operating system editions and Service Packs remains the same as VMware/Hyper-V supported OS Editions and Service Packs. However, CA ARCserve supported Physical OS edition always supersedes VMware/Hyper-V/Citrix supported guest operating system. All versions/editions of operating systems supported by VMware for VCB\Hyper-V are supported by CA ARCserve Agent for Virtual Machines

Note for Agent for Virtual machines:

ARCserve backup 12.5 supports disk based devices and stand-alone tape devices attached to ESX Server from Guest OS.

Windows NT 4.0 SP6a VM as Guest OS on ESX 3.5 (Including all updates) and ESX 4.0 is supported with below limitations:

VCB backup of NT4.0 VM running on ESX 4.0 with Raw Mode is not supported

"Overwrite VMware VM if it exists" option is not available for NT4.0 VM Recovery. A new VM would be created when the Overwrite option is selected during Recovery of NT4.0 VM

Client Agent for Windows and Agent for Open Files for Virtual Machines are not supported on NT 4.0 VM

Note for Disaster Recovery Option:

iSCSI recognizes system LUNs during booting and non-system LUNs after booting. CA ARCserve Backup Disaster Recovery recovers system LUN only when the iSCSI boot environment is built by multiple LUNs. After performing disaster recovery, you must restore other data volumes using a restore job.

When the NIC driver for the iSCSI disk is included in the machine specific disk, then that driver may not be recognized by the DR wizard. CA ARCserve Backup disaster recovery recognizes the driver included in the operating system media if you do not include it in the machine specific disk.

Note for CMO:

Central Management Option (CMO) compatibility is same as Base supported editions/service packs

Note for Agent for Lotus/Domino:

* Requires Patch [RQ07337](#)

NOTE for Agent for Virtual Machines:

** Requires Patch [RQ07336](#)

NOTE for Agent for MainFrame Linux:

***Requires Patch [RQ00236](#)

NOTE for Windows 2008 R2 Support:

¹ Requires Patch [RQ09230](#)

NOTE for XenApp 5.0 Support:

² Please go thru the Technical document [TEC497709](#)

NOTE for Agent for Linux on IA64:

³ Requires Patch [RQ14808](#)

Patch for SLES 11 Support:

⁴ Requires Patch [RQ14811](#)

Legends used and their description:

- ✓ Supported at the base level of the operating system or application. For Linux platforms, also supported with subsequent updates in the same release level of the Linux distribution.
- x Not Supported.

All the Above mentioned OS support at base level also except Windows 2000 and Windows 2003.

Note for Backward Compatibility support: CA ARCserve r12.5 base will support backup/restore old agent version 12.x, 11.5.x; For older version agent, like 11.1/10.5, the old sessions can be restored but new backup operation not supported.